



26<sup>th</sup> September 2006

CAS Software A.G. was founded in 1986 in Karlsruhe, Germany, and currently there are more than 150 qualified employees working for our company. Our motto is: “Well informed. Always and Everywhere.” CAS Software develops and distributes software solutions for small and medium sized enterprises in order to create sustainable success. The company is participating in shaping the future of the mobile information society focussing on systems for customer acquisition and customer relationship management as well as on software products in the domain of location based services.

The Company primarily operates in a MS Windows and client / server environment. Because our business is expanding, our internal support resources are under increasing strain and pressure. Our options were to expand this resource by one or two employees or alternatively look at new software that could help the existing resource to manage our growing heterogeneous network more cost effectively. We were looking for a mid-range solution that would meet our needs. Key driving factors were: a centralised control, robustness, scalability, ease of use and good price / performance ratio. In addition, we were also keen on ensuring that customer support would not be an issue. We looked at a number of packages. Our conclusions were that they were either over complex, required additional add on (and pay for additional integrated technology) or did not adequately meet our criteria in comparisons to SID2U’s product offering – ASA.

We found SID2U’s ASA product on the other hand was extremely comprehensive and useful. It is well thought out piece of technology. Network traffic load, which was an additional concern for us, was minimal so there was no heavy load on our network. The product uses a TCP/IP connection to their ASA server. There is also a lot of excellent functionality in ASA; for example patch monitoring, software deployment, bandwidth monitoring and mobile message alert scanned results in an ‘excellent’ simply interface and with an added bonus of dashboard technology. Over a ‘30 day trial’ period, we found that ASA, eased the pressure on our internal support resource, the purchase price was very attractive for such a comprehensive product. With regards to support, SID2U were very good and extremely friendly, which made it easy to work with them. They were able to listen and took on board our recommendations for inclusion in the next or a future release.

Overall, we are very pleased that we purchased ASA.

A handwritten signature in black ink, which appears to read 'Bernhard Kölmel'. The signature is written in a cursive style with some loops and flourishes.

Dr. Bernhard Kölmel